



Lake Francis Resort and Camp Rockin' U

Job Description

Job Title: Boat Lead
Incumbent:
Classification:
Reports to: Resort Directors

Position Purpose:

Assisting in the planning of boating activities at the resorts waterfront & operating and running Lake Francis Resort's rental boats

Essential Job Functions:

1. Deliver boat rentals and guidance to guests
 - a. Utilizing Resnexus to rent boats to guests
 - b. Managing cash sales
 - c. Stocking and inventorying boat shack retail and other supplies
 - d. Evaluate boating abilities of guests and staff.
 - e. Evaluate the success of the boating rentals and overall enjoyment of watercrafts utilized.
2. Ensure that staff and guests know and follow safety and educational procedures including California boating Laws and regulations
 - a. Assist in the implementation of staff training for boating.
 - b. Train other staff in boat shack responsibilities.
 - c. Evaluate and offer feedback to skippers
3. Assist in the management and care of the physical facilities and equipment in the waterfront program area
 - a. Conduct a daily check of the area and equipment for safety, cleanliness, and good repair.
 - b. Clean waterfront area daily keeping it free of hazards and debris.
 - c. General maintenance of boats and supplies, pfds, oars, paddles, leashes, etc.
 - d. Conduct a beginning and end of season inventory

Other Job Duties:

- Customer Service and a friendly face
- Problem Solving
- Assist in the planning of any special events on or near the waterfront.
- Attending applicable staff meetings and trainings
- All other duties and tasks as assigned

Relationships:

Create and maintain positive Relationships with resort staff and guests

Equipment Used:

Paddle Boats, canoes, kayaks, paddle boards, pfd, row boats, computer/tablet, pos, freezer, boatshack in general, docks, locks

Qualifications:

- Previous experience in leadership role
- Current California Boater Card.
- Related experience in non-motorized boating.
- Current certification in first aid and CPR.
- Must be able to pass a background check

Knowledge Skills and Abilities:

- Desire and ability to work with people outdoors in and around the water.
- Prior experience at a waterfront similar to Lake Francis Resort.

Physical Aspects of the Position:

- Ability to communicate and work with guests and other participants and provide necessary instruction.
- Ability to observe guest behavior, assess its appropriateness, enforce appropriate safety regulations and emergency procedures, and apply appropriate management techniques.
- Ability to observe staff behavior, assess its appropriateness, enforce appropriate safety regulations and emergency procedures, and apply appropriate management techniques.
- Visual and auditory ability to identify and respond to environmental and other hazards related to the activity.
- Physical ability to respond appropriately to situations requiring first aid. Must be able to assist in an emergency (fire, evacuation, illness, or injury) and possess strength and endurance required to maintain constant supervision of campers.
- Endurance including prolonged sitting, standing, some bending, stooping, and stretching.
- Requires eye-hand coordination and manual dexterity to manipulate waterfront equipment.
- Requires ability to communicate appropriately with guests and staff
- ability to lift up to 50 lbs.
- Operate with daily exposure to the sun and heat and varying water conditions.